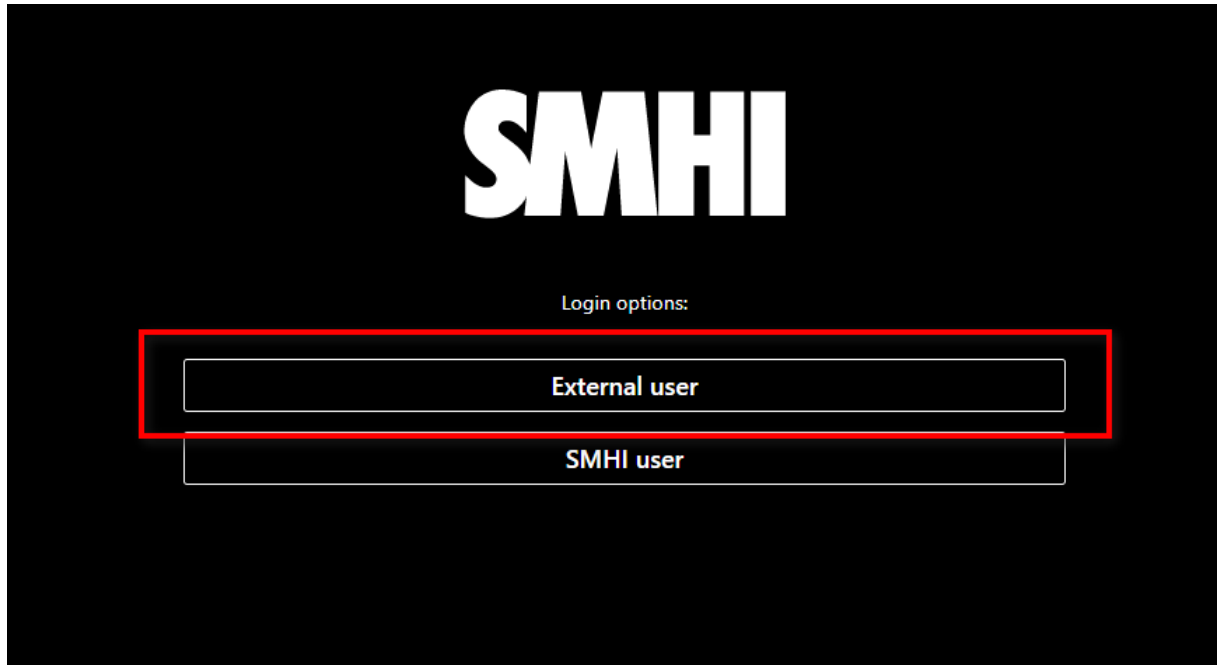


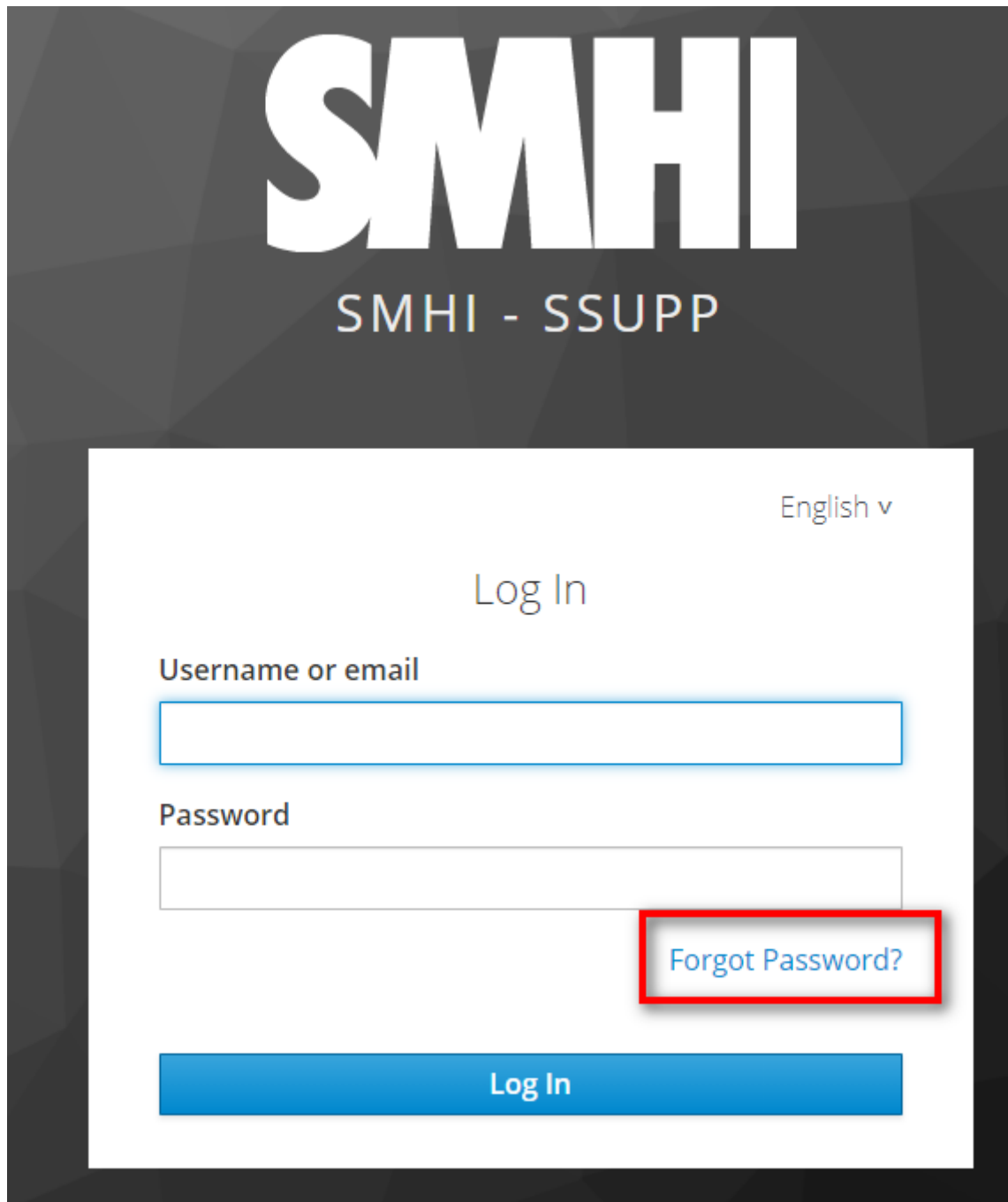
Change password

Remember that you must follow through without any breaks, because the link in the mail, is only valid for 5 minutes.

1. Surf to <https://Hive.smhi.se>
2. Klicka på "External user"



3. Click on "Forgot Password"



The image shows a login page for SMHI - SSUPP. At the top, the logo "SMHI" is displayed in large white letters, with "SMHI - SSUPP" below it in smaller white letters. The background is dark grey with a geometric pattern. In the top right corner, there is a language selector "English v". The main heading "Log In" is centered. Below it are two input fields: "Username or email" and "Password". To the right of the password field is a red-bordered button labeled "Forgot Password?". At the bottom is a blue "Log In" button.

English v

Log In

Username or email

Password

[Forgot Password?](#)

Log In

4. Fill in username or email.

English v

Forgot Your Password?

Username or email

[« Back to Login](#)

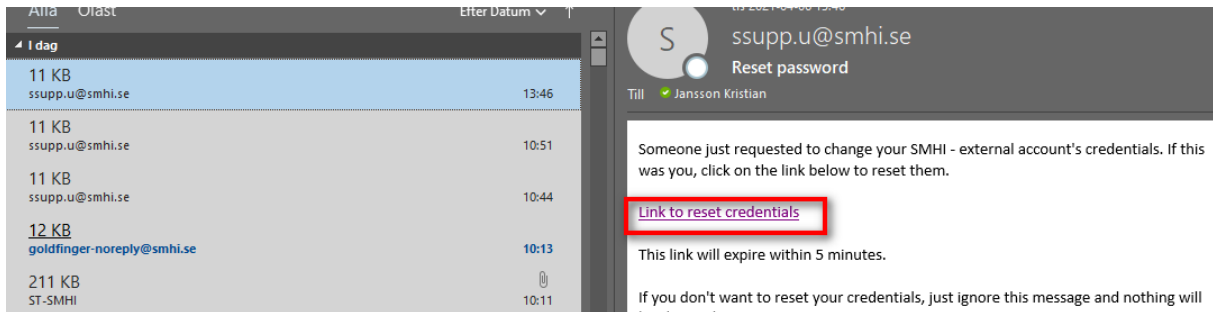
Submit

Enter your username or email address and we will send you instructions on how to create a new password.

Now an email is sent to your mailbox.

Don't see a mail? Look in your spam folder.

5. Click on the link in the mail.

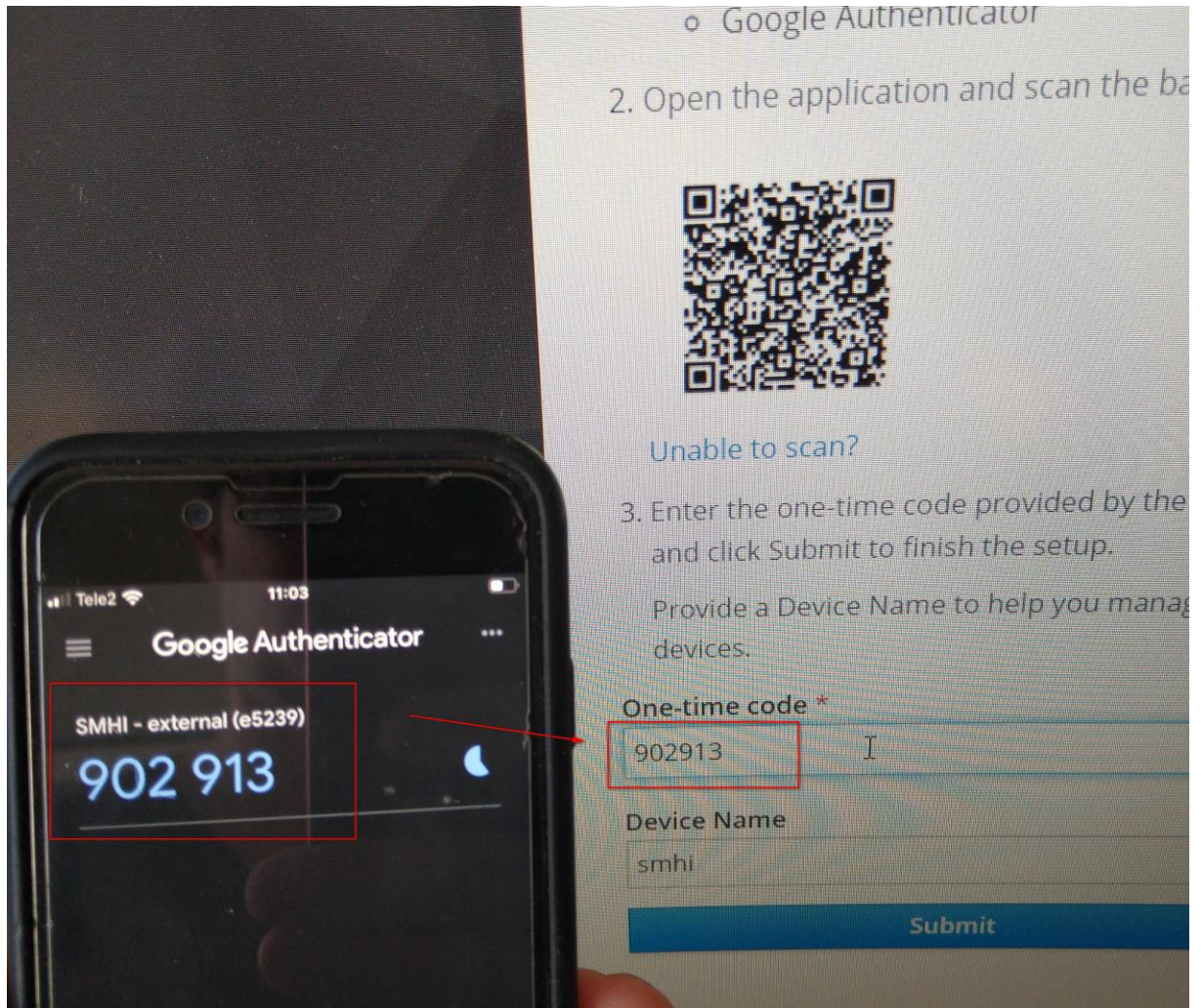


6. You need to set your 2 factor authentication. You need an authentication application on your mobile phone or in your webb browser.

In this Guide, Google Authenticator on an iOS phone will be used.

- a. Start the authenticator application on your mobile phone.
- b. In the application on your phone, you now get a generated one-time code. Enter manually that code in the field "One-time code" in the browser on your computer. (The one-time code is only valid for a limited time. **You must click "Submit" before the code is replaced in your phone / Authentication app. Otherwise you must restart the process.**

Also fill in "Device name". it's a description on where your 2 factor is located. You choose the description.



7. Fill in your new password twice. Click on “submit”

You can always click on the link to view SMHIs Password Policy.



SMHI - SSUPP

English ▾

Update password



You need to change your password. See password policies in <https://www.smhi.se/en/about-smhi/collaboration-tools/policy-for-passwords-smhi-se-1.170457>.

New Password

Confirm password

Submit

8. Your new password is set.
9. Surf to <https://Hive.smhi.se> and log in to Hive.